



# Arnside National Primary School

*'Aspire – Believe – Achieve'*

Headteacher: Mr Nick Sharp BA Hons (QTS)

Church Hill  
Arnside  
Carnforth, Lancs  
LA5 0DW  
admin@arnside.cumbria.sch.uk  
www.arnside.cumbria.sch.uk  
Tel/Fax: 01524 761159

Monday 30<sup>th</sup> September 2019

Dear Parent / Carer

The school has a range of policies which can all be found on the school website under the 'Parents / School Policies section. If you do not have access to the website, we can provide paper copies on request.

One of the statutory policies all schools must have is the Complaints Policy. This policy identifies the correct procedures for raising a concern and is a policy that has undergone many changes over the last few years.

Therefore, we are asking parents / carers if they could acknowledge that they have read the new complaints policy.

Thank you for your help and support.

Mr Sharp  
Headteacher

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School complaints policy 2019 - 2020

Name of child.....

I can confirm that I have read the school complaints policy for Arnside National Primary School.

Signed.....

Date.....



Arnside National School, as an academy, is a charitable company limited by guarantee in England and Wales with company number 07840925